

# Delaware North Companies Gaming & Entertainment, Inc.

## Customer Self-Exclusion Form

<b>Full Name:</b>		<b>SS#:</b>		
<b>Street Address:</b>		<b>Date of Birth:</b>		
<b>City:</b>		<b>State:</b>	<b>Zip Code:</b>	
<b>Cell Phone:</b>	<b>Alternate Phone:</b>	<b>Driver's License # &amp; State:</b>		
<b>Height:</b>	<b>Weight:</b>	<b>Hair:</b>	<b>Eyes:</b>	<b>Sex:</b>
<b>Any other names used (a.k.a.):</b>				
<b>Scars/Tattoos/Other Distinguishing Characteristics:</b>			<b>Race:</b>	

I, , am voluntarily seeking to **self-exclude** myself from \_\_\_\_\_ (the "Gaming Venue"). I understand that as a result of my self-exclusion from this property, all Delaware North Companies Gaming & Entertainment, Inc. (DNCG&E) venues in the US, as listed on page 4 of this form, as well as any gaming or gambling operation not currently listed on page 4 which may in the future come under the control of DNCG&E in the US will exclude me from their venues for the duration of my self-exclusion. I hereby request and authorize the Gaming Venue to place my name on the list of self-excluded persons for a period selected below:

\_\_\_\_\_  
1 Year

\_\_\_\_\_  
5 Years

\_\_\_\_\_  
Lifetime


I have reviewed and understand the following terms and restrictions of this self-exclusion and agree to all of them:

1. I certify that the information that I have provided above and in connection with this request is true and accurate.
2. I am not presently under the influence of drugs, alcohol, or suffering from a mental health condition that impairs my ability to make an informed decision.
3. I understand that under no circumstances may I shorten the duration of my self-exclusion term.
4. I authorize a copy of this request for self-exclusion to be sent to every property listed on page 4 and the applicable government bodies with authority over such properties.
5. I understand that notice of this request to state regulators may result in other entities and properties in those states excluding me from entering and/or engaging in gaming or other gambling activity and/or entering the restaurant, hotel or other amenities located at their affiliated out-of-state properties.

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6. I will not attempt to enter and/or use any of the services or privileges of the Gaming Venue or any other DNCG&E location during the period of this self-exclusion. This includes DNCG&E's online platform, Betly.
7. I acknowledge and understand that should I attempt to enter the Gaming Venue or any other DNCG&E facility my presence will be considered trespassing, and I may be subject to arrest at DNCG&E discretion and prosecution under applicable laws.
8. I understand the ultimate responsibility to limit my access to the Gaming Venue and other DNCG&E locations and the online Betly platform remains mine alone and not the responsibility of any corporate or state entity.
9. DNCG&E will treat this self-exclusion request confidentially in accordance with its privacy policy, a copy of which is available upon request. Such information will be disclosed to any applicable state regulators for inclusion on their lists, or to appropriate law enforcement agencies, if needed in the conduct of an official investigation, or if ordered by a court of competent jurisdiction.
10. I acknowledge and understand that this self-exclusion request does not release me from any debts I incurred prior to or during my self-exclusion period.
11. I understand that DNCG&E will remove me from all mailing lists and revoke any player's cards in my name. My Betly account, if any, will be deactivated. DNCG&E is not responsible for any mailings already in process at the time of the exclusion at each venue.
12. I understand that all DNCG&E locations will not knowingly pay any jackpots or sports betting winnings to a person who is on their Exclusion List. Any jackpot or sports bet won by a person on the self-exclusion list shall be turned over to the operator of that location in accordance with any state forfeiture laws.

 (Full signature required stipulating that you have read Item 12 and agree to terms.)

13. I understand that neither DNCG&E nor any affiliate or employee thereof shall be liable to me or to any other party for any harm, monetary or otherwise, which may arise as a result of:
  - a. The failure of the Gaming Venue or any other DNCG&E location, affiliate or employee to withhold or restore gaming privileges from or to me or another self-excluded person; or
  - b. Otherwise permitting me or another self-excluded person to engage in gaming activity at the Gaming Venue or any other DNCG&E location while on the list of excluded persons.
14. I hereby release and forever discharge the Gaming Venue, DNCG&E, each DNCG&E location listed on page 4, each State within which any DNCG&E location is located, Betly and their respective directors, officers, representatives, employees and agents (collectively, the "Released Parties"), from any liability to me and my heirs, administrators, executors and assigns for any harm, monetary or otherwise, which may arise out of or by reason of any act or omission relating to this request for self-exclusion, including (1) its processing or enforcement, (2) the failure of anyone to withhold gaming privileges to me, or the failure of anyone to restore gaming privileges to me, (3) permitting me to engage in gaming activity in a licensed gaming facility while on the list of self-excluded persons, or (4) disclosure of the information contained in the self-exclusion request or list, except for a willfully unlawful disclosure of such information. I further agree to indemnify and hold harmless the Released Parties to the fullest extent permitted by law for any and all liabilities, judgments, damages, and expenses of any kind, including reasonable attorneys'

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fees, resulting from or in connection with the performance or non-performance of the self-exclusion requested herein.

15. I fully and completely understand all provisions of this Request for Self-Exclusion and sign it voluntarily, freely, and knowingly.

Date \_\_\_\_\_

\_\_\_\_\_

Signature

Form to be notarized if downloaded from a website and customer not present with DNCG&E staff:

State of \_\_\_\_\_

County of \_\_\_\_\_

Subscribed and sworn to (or affirmed) before me this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_.

\_\_\_\_\_  
Notary Public

My Commission expires on: \_\_\_\_\_

**NOTE: ALL REQUESTS MUST INCLUDE A PHOTO. Photos must be recent (within six months) and display your full face from the neck up. Tinted glasses, hats and headwear are not permitted.**

**Mail via Certified Mail or hand deliver completed form with photo attached to your regular gaming location:**

# **Delaware North Companies Gaming & Entertainment, Inc. Property Listing**

Southland Casino Hotel  
Attn: Security Department  
1550 North Ingram Blvd.  
West Memphis, AR 72301

Wheeling Island Hotel Casino Racetrack  
Attn: Security Department  
1 South Stone Street  
Wheeling, WV 26003

Mardi Gras Casino and Resort  
Attn: Director of Security  
1 Greyhound Drive  
Cross Lanes, WV 25313

Gate City Casino  
Attn: Security Department  
55 Northeastern Blvd.  
Nashua, NH 03062

Orange City Racing Card Club  
Attn: Security Department  
822-4 Saxon Blvd.  
Orange City, FL 32763

Daytona Beach Racing and Card Club  
Attn: Security Department  
960 S Williamson Blvd.  
Daytona Beach, FL 32114

Hamburg Gaming  
Attn: Security Department  
5820 South Park Ave.  
Hamburg, NY 14075

Finger Lakes Gaming & Racetrack  
Attn: Security Department  
5857 NY-96  
Farmington, NY 14425

Betly Casino and Sportsbook  
Attn: Gaming Compliance  
250 Delaware Ave.  
Buffalo, NY 14202